* What is the context of usage of Control-M?
  + What DB applications are dependent on Control-M?

Notes:

* File is moved to dummy environment, then moved to production. Use dummy env to ensure file will work in dummy environment.
  + User intervention if file is not valid.

Follow-up questions:

* Could we get a sample of the zip file?
* Content of zip files. Files with .xml extension?
* Could we get the script that moves file from Samba to UAT.
* Does Control-M provide versions on updates from updates or exports?
* Is there some form of versioning of what is exported? Filename convention, directory location.
  + Format of zip <gcm number. Appname.change req number.zip>
* Samba directory location of zip files? Determine a test procedure.. Especially determine valid import results.

Generic email for release management team.

Support credentials from ROM